

[staff name redacted]

From: [staff name redacted]
Sent: Monday, 10 February 2020 9:45 PM
To: [staff name redacted]
Cc: [staff name redacted]
Subject: Re: Trove User Moderation - request to give user first and final warning, Bob.Trenwith

Yes, I approve. Many thanks [staff name

redacted] Get [Outlook for iOS](#)

From: [staff name redacted]
Sent: Monday, February 10, 2020 2:43:38 PM
To: [staff name redacted]
Cc: [staff name redacted]
Subject: FW: Trove User Moderation - request to give user first and final warning, Bob.Trenwith

Hi [staff name redacted]
Please see below – for your approval.
[staff name redacted]

From: [staff name redacted]
Sent: Friday, 7 February 2020 3:19 PM
To: [staff name redacted]
Subject: Trove User Moderation - request to give user first and final warning, Bob.Trenwith

Dear [staff name redacted]

On examination I believe user, Bob Trenwith to be in breach of the [terms of use](#), specifically under section 4.4(c) that is, to not use Trove, in a way that interferes with, impacts, harasses or intimidates other users of Trove.

Keeping in mind, under the terms of use , 13.1 The NLA reserves the right to:

- (a) withdraw, suspend or limit your access to or use of Trove;
- (b) limit, suspend, terminate, modify or delete your account, at its discretion, without providing notice to you.

I am seeking approval to notify the user and give a first and final warning. I have attached a draft letter for your approval.

[staff name redacted]
Trove Outreach

An example and evidence of breach in terms of use, 4.4

Text corrections

[The Sydney Morning Herald \(NSW - 1842 - 1954\), Tue 3 Jan 1939, Page 10 - WAR DRAIN ON JAPAN.](#)

Date modified	Old Lines	New Lines
14 hours ago StrangerintheHouse Rollback this correction (Will remove THIS correction, AND every correction above)	Young teacher the subject of schoolgirl fantasy	
14 hours ago Bob.Trenwith Rollback this correction (Will remove THIS correction, AND every correction above)		Young teacher the subject of schoolgirl fantas
14 hours ago StrangerintheHouse Rollback this correction (Will remove THIS correction, AND every correction above)	HAHA - YOU'RE HILARIOUS - GET A LIFE	will be useless to expect a rapid reduction
14 hours ago Bob.Trenwith Rollback this correction (Will remove THIS correction, AND every correction above)	will be useless to expect a rapid reduction	HAHA - YOU'RE HILARIOUS - GET A LIFE
14 hours ago StrangerintheHouse Rollback this correction (Will remove THIS correction, AND every correction above)	relations on the basis already outlined-It	relations on the basis already outlined. It

The contact message:

Dear Mr Bob Trenwith,

As you are aware, we monitor accounts and Trove correction activity. As part of this moderation Trove Management observed corrections from your account that are in breach of the Terms of Use.

Recent article corrections consist of minor edits targeting articles edited by a specific user, without adding value to the transcription. The Terms of Use for the Trove service require under section 4.4(c) that you not use Trove, in a way that interferes with, impacts, harasses or intimidates other users of Trove.

We have left intact for your review the article, [War Drain on Japan](#) published in the Sydney Morning Herald 3rd of January 1939. This article in its history includes following lines of text amended under the account Bob.Trenwith: "HAHA - YOU'RE HILARIOUS – GET A LIFE" and "Young teacher the subject of schoolgirl fantasy". This does not relate to the text or content of the article.

This is a courtesy notice, and a first and final warning, if Trove receives a report or observes activities attributed to your account that contravene the Trove Terms of Use, your user account will be terminated, and all content that you contributed will be removed from Trove; and the associated email address deactivated in Trove, as per the [Terms of Use, 13.1](#).

Thank you for your compliance and cooperation with this matter.

Trove Management